

Lifetime LIMITED GUARANTEE

THE BEST MANUFACTURED DOOR STILL REQUIRES SKILLED INSTALLATION WORKMANSHIP AND PROPER CARE

All standard doors, manufactured by Lifetime Doors, Inc. with components, of either finger-joint or non-finger-joint wood or fiberboard or particle board, (excluding specific exceptions stated herein or otherwise expressly excluded) are guaranteed for "4 Seasons Plus" (1 year claim file time limit plus an additional 90 days for "returns handling" allowance of defective doors) from date of manufacture to be free of any defects which will make the door not fit or serviceable for the normal use for which a door is normally intended. This guarantee is applicable likewise to doors available under specifically extended guarantees. Defectively manufactured doors will be replaced "in the like" as originally supplied or repaired or credited at the option of Lifetime Doors, Inc. This warranty is extended to the original retail purchaser only and not further transferable.

THIS GUARANTEE IS SUBJECT TO THE FOLLOWING STIPULATIONS AND CONDITIONS:

- a. All claims must be reported in writing within 30 days after first detecting any defects or this guarantee is not valid.
- b. Doors seldom need to be replaced due to warp. Temporary distortions will usually disappear when humidity is equalized. When doors have become warped after job-site installation in amount of unusual percentage at any one job-site location, detrimental job-site conditions may be suspected and doors shall remain installed for a seasoning period of one year before eligibility for replacement or credit is to be considered.
- c. Doors that are repaired or removed from job-site without the express consent in writing, of Lifetime Doors, Inc. are not subject to claims, replacements, refunds or credit.
- d. ALL DOORS ARE GUARANTEED ONLY AS OUTLINED IN THIS GUARANTEE AND ARE NOT SUBJECT TO ANY OTHER GUARANTEES OR WARRANTIES IMPLIED OR OTHERWISE.
- e. Notwithstanding anything herein contained, or any law of any State pertaining thereto, it is expressly understood that in the event of a breach of contract or warranty on the part of the seller, seller's liability shall be limited to the purchase price for the goods and/or the repair or replacement of the goods IN NO EVENT AND UNDER NO CIRCUMSTANCES SHALL THE SELLER BE LIABLE FOR CONSEQUENTIAL DAMAGES OR FOR ANY DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE GOODS WHICH ARE THE SUBJECT OF THE CONTRACT, such price to be based upon a unit price basis.
- f. This guarantee void, non-transferable, and not in effect in the event of any outstanding payments of unfulfilled contractual obligations by initial purchaser.

THIS GUARANTEE EXPRESSLY EXCLUDES:

1. Warp less than 5/16" in the plane of the door itself. Warp is any distortion in the door itself, and does not refer to the relation of the door to the frame or jamb in which it is hung. The term warp shall include bow, cup and twist. The amount of warp shall be determined by applying a straight edge or taut string from edge extremes over the suspected concave area. This guarantee further excludes any warp in the following instances:
 - (a). 1-3/4" or thicker doors that are wider than 3/6 or higher than 7/0 with warpage of less than 5/16" in any 3/6 x 7/0 section of the door. If one dimension of the door is smaller than the 3/6 width or the 7/0 height, then the section measured will be 3/6 in width by the height of the door or 7/0 in height by the width of the door.
 - (b). 1-3/8" thick and under doors that are wider than 3/0 or higher than 7/0.
 - (c). Doors with faces of different species, other than bifold panels.
 - (d). Doors with unequal or unbalanced finishes on opposite sides, particularly when the temperature and humidity are subject to variance on opposite sides.
 - (e). Doors that are improperly hung or do not swing freely.
 - (f). Warp tolerances will not apply in the following instances: When solid or hollow core flush doors are cut for lights and louvers, that portion, between the cut-out area and the edge of the door shall not be less than 5 inches. In addition, the area between cut-outs for lights or louvers and adjacent cut-outs shall not be less than 5 inches wide at any point. The cut-out areas shall not exceed 40 percent of the area of the face of the door. In addition, cut-outs shall not exceed half the height of the door. All cut-outs shall be suitably prepared. On solid core composition boards, fastenings used to fix mouldings in openings in doors with composition core shall be of a number and size to provide adequate mechanical strength.
2. Openings that are structurally unsound. Flush doors may be cut for light openings as ordered, however the utility or structural strength of the door must not be impaired in cutting the door for the lights, louvers, panels and any other special details.
3. Doors hung with less than 3 hinges in sizes over 6/8 and up to 7/0 long or with less than 4 hinges in sizes over 7/0 long. Doors should be hung with a clearance of 1/8" on the lock side and 1/16" on the hinge side.
4. Doors not properly stored flat and level and not properly stored in covered, clean, dry, air circulated areas. This guarantee void when doors are not carefully handled physically (treated as finished quality millwork) and are scuffed, marred, scratched, dirtied or otherwise subjected to abusive, damaging handling.
5. Doors (exclusive of factory prefinished) not properly and timely sealed and subsequently field finished 6 sides within 3 days after fitting or "refitting" or within 5 days of first job-site exposure. (Factory sealing does not eliminate customer responsibility to adequately field finish top & bottom rails). Sealer must be sufficient and adequate to bar moisture and repel water; water base paints must be of adequate quality to conform to this requirement. Guarantee is void if door are exposed to green cement plaster or high humidity unless ALL 6 SURFACES are properly, timely, sufficiently and adequately base coated and field finished WITHIN 5 DAYS of first job-site exposure.
6. Doors exposed to abnormal heat, lack of humidity, excessive humidity or rapid change cycles.
7. Doors installed where positive heat and relative humidity control is not maintained on a continuous basis in accord with approved standard practice.
8. Hardboard discoloration or sanding markings, providing such marks can be concealed after two paint coats.
9. Natural variations in the color, texture or woodgrain of the veneer faces real or simulated.
10. Core show-thru, providing the flatness of the surface of the door does not vary in excess of ten one-thousandths within any three inch circumference.
11. Exterior doors directly exposed to the elements, where frequent or severe direct contact with water or heat rays exist, where no adequate protective overhang or soffit exists, where no properly hung storm door has been concurrently installed. The limited guarantee does apply where there is not an abusive or critical exposure or where a properly hung storm door has been concurrently installed.
 - (a). Such exterior doors must also be completely coated on the exterior surface exposure and all 4 edges with a 2 coat full exterior finish before exposure to weather. Such coatings must be repeated as needed to insure guarantee.
 - (b). Such exterior doors must also be properly flashed in accordance with proper practice and as needed wherever lites or other openings exist.
 - (c). All lites and openings must be properly imbedded in putty or weatherseal in accordance with proper practice to prevent moisture from leaking into the core.
 - (d). Such exterior doors must NOT be flush surface (shed type) mounted. A recessed frame installation with elevated sill and drip-cap header is mandatory.
12. Exterior doors in "SWING-OUT" installations that have exposure to the elements.
13. Wood face veneers not cleanly and smoothly sanded prior to finishing. In order to finish the doors, the painter, using a hand block, must do a thorough final sanding on all door surfaces with 3/0 or 5/0 sandpaper. The grade of sandpaper will depend on the wood species of the veneer. This final sanding should remove all scuffs, marks, and any effects of moisture exposure.
14. Open veneer joints or open grain veneers that are not first filled and sealed before a stain or finish is applied. Additionally all surfaces must FIRST be sealed before a finish is applied.
15. Doors finished with materials that are not compatible with the hardboard, veneer or glue lines. Some species of wood contain a chemical (particularly oak) which reacts unfavorably with certain finishes. Door surfaces should FIRST be tested for such unfavorable reactions. Sealant application before finishing usually prevents this difficulty.
16. Doors finished with ultra high gloss, high lacquer or enamel-type finishes which accentuate otherwise acceptable minor imperfections of the veneer surface, veneer core or highlights the door core itself. Results of such job-finish demands are solely the responsibility of the owner and the painter.
17. Fire doors not installed with pre-drilled holes per instructions prior to insertion of specified hinge screws.